FAMILY SUPPORT

Mission:

To assist families and children in obtaining access to medical services by quickly and accurately determining their eligibility for Medicaid/NC Health Choice for Children and providing information to citizens to help them obtain medical care.

Vision:

All Catawba County families will have access to medical and dental services for their members.

Goal: Social Services will operate with the highest standards of effectiveness and efficiency.

Outcome: To increase the percentage of Catawba County's projected Medicaid/Health

Choice eligible children served from 83% to 86% (9800 to 9963 of 11,586 uninsured) by June 2005 in order to provide the means with which they may

access medical attention.

Food Stamps

Mission:

To supplement the food purchasing power of low-income families by promptly, courteously and accurately providing food stamp benefits and educating and/or connecting them to other available resources.

Vision:

All Catawba County families will have the resources necessary to meet their basic nutritional needs.

Goal: Social Services will operate with the highest standards of effectiveness and efficiency.

Outcome: To increase the percentage of Catawba County's projected Food Stamp eligible

persons served from 66% to 70%, or from 12,400 to 13,041 of the 18,630 eligible

citizens by June 2005.

Child Support

Mission:

To ensure that Non-Custodial parents acknowledge and accept financial responsibility for the payment of regular child support payments for their children.

Vision:

Child Support for every child in Catawba County.

Goal: Vulnerable children are in safe, nurturing, financially stable environments.

Outcome: To cause children to benefit from the support of their financially responsible

parents, the Child Support Unit will increase the collection rate of child support payments from 65% to 70% by June 30, 2005 (that rate is 12.9% greater than it

is statewide).

Financial Data for Family Support

	Fiscal Year 2003-2004				
	Budget	Year Ending Projections	Projected Balance - Surplus/ (deficit)	Projected % of Budget	
Expenditures	(\$2,780,250)	(\$2,742,416)	\$37,834	99%	
Revenues	\$2,521,287	\$2,593,486	\$72,199	103%	
Agency (Cost) / Surplus	(\$258,963)	(\$148,930)	\$110,033	57.5%	

	Fiscal Year 2004-2005 (Requested)			
	Budget	Increase or (Decrease)	% Increase or (Decrease)	
Expenditures	(\$2,885,297)	\$105,047	4%	
Revenues	\$2,652,843	\$131,556	5%	
Agency (Cost) / Surplus	(\$232,454)	(\$26,509)	-10.2%	